Telephone faults are problems with the telephone line which prevent communication. This map shows where people are most likely to find telephone faults. Some telephone lines serve an entire village, a fault on the line affects many more people than if the line is for one household.

Telephone faults have a different distribution to telephone lines: Southern Asia has 19% of all telephone lines, but 58% of all telephone faults. People with worse access to telephones often also have a less reliable service. It is also likely that the length of time taken to correct faults is similarly distributed, but data on this is not easily obtained.

Territory size shows the proportion of all people worldwide who find faults in the mainline telephone service.